



AGSD Online Academy Technology Plan

As we prepare to begin this new school year online, please review these important updates regarding technology.

Chromebook General Information

- AGSD will have a Chromebook available for each student. Chromebooks will be available for pickup at each school during instructional supply distributions. Each principal will communicate this schedule in opening newsletters.
- Students are not required to pick up a Chromebook and may use a personal computer, tablet, or Chromebook at home. It is preferred that students do not use a cell phone as their primary learning device.
- Students who do not pick up a device at the start of the year will still have access to one later should they return to in-person learning.
- Students entering grades K-5 who borrowed a Chromebook in the spring should continue using that Chromebook. They do not need to return it at this time or exchange it.
- Students entering grades 6-12 who borrowed a Chromebook during the school closure in the spring should return it and pick up the Chromebook assigned to them for this year. This will occur during the times allotted for distributing instructional supplies.

Chromebooks by Grade

- K to 5 - pick up a Chromebook as needed
- Grade 6 - pick up the Chromebook assigned to you for the year
- Grade 7 - return your previous Chromebook & charger and pick up a new one
- Grade 8 - return your previous Chromebook & charger and pick up a new one
- Grade 9 - return your previous Chromebook & charger and pick up a new one
- Grades 10 to 12 - continue using your Chromebook from last year, pick it up if you need it and did not bring it home in the spring

Student Entering Grade 7, 8, & 9 Only

- Return your Chromebook from last year to Fred S. Engle Middle School on Saturday, August 15, from 9AM-1PM or on Monday, August 17, from 5PM-7PM, also at Fred S. Engle.
- This will be a drive-thru/drop off event at the main entrance.

- Place your Chromebook & charger in a plastic bag.
- Write your name, student ID/lunch number, and the grade you are entering on a sheet of paper in the bag.
- If your Chromebook is not working properly, please describe the issue on the paper.
- Pick up your new Chromebook & charger during the instructional materials distribution.

Technology Fee

- Students entering grades 6-12 are expected to pay a Technology Fee each year. This fee goes towards insurance on the device and an extra charger to keep at home. Students are responsible for the full replacement cost of the device until the fee is paid. Additional details that were in InfoSnap apply. [Pay your Technology Fee here.](#)
- Students in grades K-5 do not need to pay the Technology Fee as their devices do not go home in a typical year. However, students are responsible for the devices up to the current value of the device. Parents/guardians may opt to pay the Technology Fee to receive the same insurance terms as the devices for grades 6-12. [Pay your \(optional\) Technology Fee here.](#)
- Families who are eligible for reduced lunch pay half the fee. Families eligible for free lunch are not charged a fee.

Devices Currently Not Working

- Devices from any grade that are not currently working may be returned to Fred S. Engle on Saturday, August 15, from 9AM-1PM or on Monday, August 17, from 5PM-7PM, also at Fred S. Engle. Students will receive a repaired or replaced device at the instructional materials distributions.
- This will be a drive-thru/drop off event at the front door.
- Place your Chromebook & charger in a plastic bag.
- Write your name, student ID/lunch number, the grade you are entering, and the issue with the device on a sheet of paper in the bag.

Technology Support

- The primary method to access Technology Support during online learning is to submit a ticket in the [Help Desk](#). After August 17th, all students will be able to submit a ticket as needed using their AGSD credentials. Tickets may be submitted in English or Spanish.
- Technology Support will be available by phone during school hours by calling the school office. Appointments will be available as needed.
- Assistance will be available through bilingual aides in each office by texting a message to 833.526.1233.
- The [Parent](#) and [Student](#) web pages contain links and tutorials.
- The [Parent Tech FAQ](#) page is continually updated.

- The [Software & Services](#) page describes our different systems.
- Our [website](#) can be viewed in English or Spanish.
- Students entering grades 7-12 can [reset their own passphrase](#).

Internet Hotspots

- The district has a limited number of internet hotspots for families who do not have access to high speed internet in their homes.
- Data on family internet access was collected through InfoSnap.
- Families who indicated they do not have access to high speed internet will receive a separate email with directions on requesting a hotspot.
- Hotspots are content filtered and only used for educational purposes.
- Hotspots from the spring will be reactivated before school begins.

PowerSchool & Schoology Access

- [PowerSchool](#) is our student information system and Schoology is our learning management system. Both systems will be active on August 17 for students and families to view student schedules and teacher assignments.
- Emails with login credentials for parents and students to access PowerSchool and Schoology will be sent during the week of August 17 in staggered intervals.
- Parents and students with current accounts will continue using their previous login information.
- If you do not have accounts yet and do not receive an email with your account information by Thursday, August 20 then please call the school office.
- The [parent web address](#) for Schoology is different from the [student web address](#).
- Parents can see everything in their Schoology account that students can see but cannot submit assignments. Students must be signed in to their own account to submit assignments.

SchoolMessenger

- SchoolMessenger is our community engagement platform. It sends mass email, phone messages, and text messages.
- To opt in for text messages from AGSD, text the letter Y to 67587. You will receive a confirmation.
- [Directions](#) are available for parents/guardians to set their notification preferences.

Please visit our [Technology Department](#) website for additional information.