

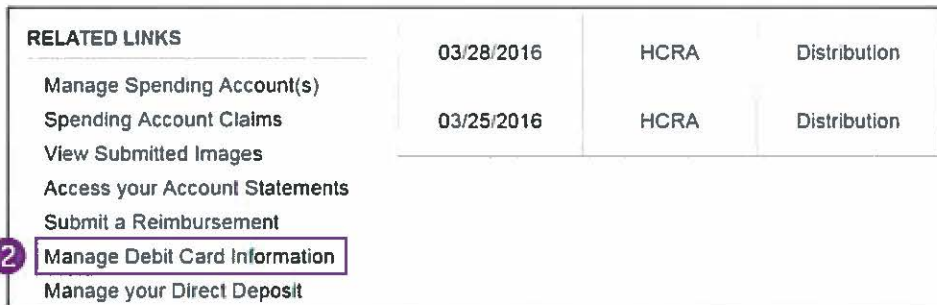
How to order additional spending account debit cards



1. Log in at ibxpress.com. Choose *Spending Account Summary* from the *Claims & Spending* tab. A new page will open.

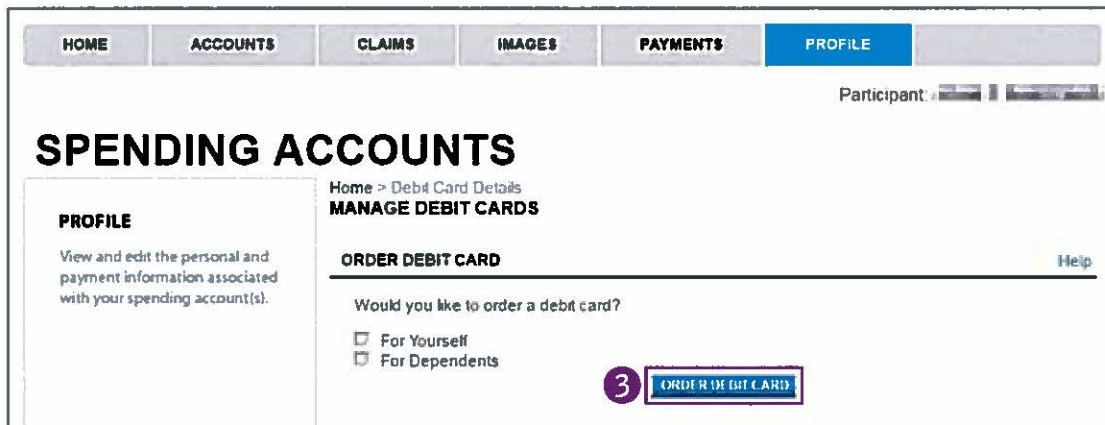


2. Under Related Links in the left-hand navigation, select *Manage Debit Card Information*.



A new window will open to the Spending Account Profile page.

3. Scroll to the *Order Debit Card* section and check the box to indicate whether the card is for yourself or for your dependents. Then, Click *Order Debit Card*.



Need assistance?

Call the customer service number on the back of your member ID card. When you call, enter or say your ID number to be connected to a representative who can assist you with spending accounts.

- In the Debit Card column, click the blue text to choose the person for whom you want to order a debit card. A dependent who is too young to have a card will display as "Ineligible."
- If you want to add a card for someone who is not already listed as a dependent, click on *Add New Dependent* and complete the required information. Once you are finished, click *Submit* and you will return to this page to request a card.

Home > Debit Card Details > Dependent Details

DEPENDENTS Help

CODE	NAME	TYPE	STATUS	DEBIT CARD	
[Redacted]	[Redacted]	Child	Active	Ineligible	Edit
[Redacted]	[Redacted]	Spouse	Active	Reissue Card	Edit
[Redacted]	[Redacted]	Child	Active	Ineligible	Edit

5 ADD NEW DEPENDENT



Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company, and with Highmark Blue Shield — independent licensees of the Blue Cross and Blue Shield Association.