

AVON GROVE SCHOOL DISTRICT

SECTION: PUPILS

TITLE: STUDENT COMPLAINT
PROCESS

ADOPTED: April 25, 2000

REVISED:

<p>219. STUDENT COMPLAINT PROCESS</p>	
<p>1. Purpose</p>	<p>The Board recognizes that students have the right to request redress of complaints. Further, the Board believes that the inculcation of respect for lawful procedures is an important part of the educational process. Accordingly, individual and group complaints should be recognized and appropriate appeal procedures provided.</p>
<p>2. Definition <u>Policies 103, 248, 252</u></p>	<p>For purposes of this policy, a student complaint shall be any such that arises out of actions that directly affect the student's participation in an approved educational program. <u>Student complaints arising from alleged unlawful harassment, discrimination, bullying or hazing are not appropriately made under this policy and should be made in accordance with the relevant Board policy and administrative regulations.</u></p>
<p>3. Authority <u>24 P.S. 5-510</u></p>	<p>The Board or its employees will recognize the complaints of the students of this district provided that such complaints are made according to procedures established by Board policy.</p>
<p>4. Guidelines <u>Policy 233</u></p>	<p>The student should first make the complaint known to the staff member most closely involved or, if none is identifiable, his/her guidance counselor and both shall attempt to resolve the issue informally and directly. <u>The staff member or guidance counselor shall prepare a written report of the conference and its conclusion.</u></p> <p><u>The complaint process referenced in this policy shall not be distinguished from the student hearing process utilized with regard to for students disciplinary matters of any kind. who have been assigned or referred for various disciplinary consequences, as set forth in Policy 233 "Suspension and Expulsion."</u></p>

